Intimate Partner Violence, Sexual Violence, and Child Abuse and Neglect Prevention/Support Resources

The COVID-19 Equity Team’s Intimate Partner Violence and Child Abuse Prevention Workgroup has compiled this list of available resources for wide circulation and it will be updated as new information becomes available.

**Intimate Partner/Domestic Violence Hotlines**

**Illinois Domestic Violence Hotline**

(877) TO END DV or (877) 863-6338 (Voice)

(877) 863-6339 (TTY **Hours:** 24/7 /365)

*Languages:* Website available in English, Español, Arabic, Chinese, Dutch, French, German, Italian, Portuguese, Russian. For calls, the language line can accept calls in almost any language. Last year, they had calls in Arabic, Cantonese, Creole, English, Farsi, French, Gujurati, Hindi, Japanese, Korean, Lithuanian, Mandarin, Pashtu, Persian, Polish, Portuguese, Romanian, Russian, Serbian, Tagalog, Ukrainian, Urdu, Vietnamese, and others.

*Different Forms of Contact:* Phone call or text message

The hotline is supported by The Network — [Website](#) includes information related to COVID-19 safety.

For the Illinois Department of Human Service’s Office and Service Provider Partner Abuse Intervention Program (PAIP), [visit here](#).

**National Domestic Violence Hotline**

(800) 799-SAFE (7233)

(800) 787-3224 (TDD)
(800) 787-3224 (TTY) Chat for deaf or hard of hearing individuals
(855) 812-1001 Video for deaf callers

Hours: 24/7/365
Languages: ASL, Español, another 200+ languages not specified
Different Forms of Contact: Phone call, text message/chat, video call, or email (nationaldeafhotline@adwas.org) for individuals using ASL to communicate

Visit the National Domestic Violence Hotline’s website for information about undocumented immigrants and their rights with regards to seeking help in a domestic violence situation.

CAWC 24 Hour Crisis Hotline
(773) 278-4566

Hours: 24/7/365
Languages: English and Español
Different Forms of Contact: Phone call
A Safe Place (Zion, Ill.)
(847) 249-4450 (24-hour helpline)
(800) 600-SAFE (Toll-free helpline)
(847) 249-6557 (TTY)

*Hours*: 24/7/365 for hotline

*Languages*: English

*Different Forms of Contact*: Phone call, text message

Between Friends Hotline
(800) 603-4357

*Hours*: 24/7

*Languages*: English

*Different Forms of Contact*: Phone call, 48-hour response [contact form](#)

Apna Ghar 24-Hour Crisis Line

24-Hour Crisis Line: (773) 334-4663 or (800) 717-0757
Uptown Office: (773) 883-4663
Skokie Office: (847) 983-4099
Ashburn Office: (773) 697-3272
Text Hotline: (773) 899-1041

*Hours*: 24/7/365
**Languages**: English; not specified

**Different Forms of Contact**: Email ([help@apnaghar.org](mailto:help@apnaghar.org)), phone call, text message, WhatsApp

**Mujeres’ Domestic Violence 24-Hour Crisis Hotline**

(312) 738-5358

**Hours**: 24/7/365

**Languages**: English and Español

**Different Forms of Contact**: Phone call, email ([mail@mujereslat.org](mailto:mail@mujereslat.org))

**Kan Win**

(773) 583-0880

**Hours**: 24/7/365

**Languages**: 24-hour hotline available in English and Korean as well as interpretive services

**Different Forms of Contact**: Phone call, email ([info@kanwin.org](mailto:info@kanwin.org))
**Rape Crisis Hotlines**

**Resilience – Chicago Rape Crisis Hotline**

(888) 293-2080

*Hours: 24/7*

*Languages: English and Español*

[COVID-19 Resource page](#)

**National Sexual Assault Hotline**

(800) 656-HOPE (4673)

*Hours: 24/7/365*

*Languages: English and Español*

*Different Forms of Contact: Phone call, [English chat](#), [Español chat](#)*

**YWCA Rape Crisis Hotline**

(888) 293-2080 (Chicago Metropolitan Area)

(630) 971-3927 (DuPage County)

(708) 748-5672 (South Suburbs)

*Hours: 24/7*

*Languages: English*

*Different Forms of Contact: Phone call*
Child Abuse/Neglect Hotlines

Illinois Department of Children and Family Services

(800) 25-ABUSE or (800) 252-2873 (calls are confidential)

(800) 358-5117 (TTY)

Online report

Hours: 24/7

Languages: Not specified

Different Forms of Contact: Online report, phone call, text message

Screening, Assessment, and Support Services (Caregivers can call this number if their child is experiencing a mental health crisis)

(800) 345-9049

Hours: 24/7/365

Languages: English (unsure about others)

Direct forms of contact: Phone call